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Thunderbolt 3 Tapex Creek CCG5 version _FW_Update_SOP

Edited By : Frank Liu

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Product no. : DBC1140L1

Issued by CSD Dept.

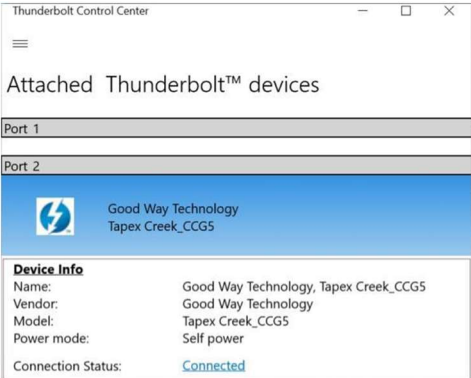
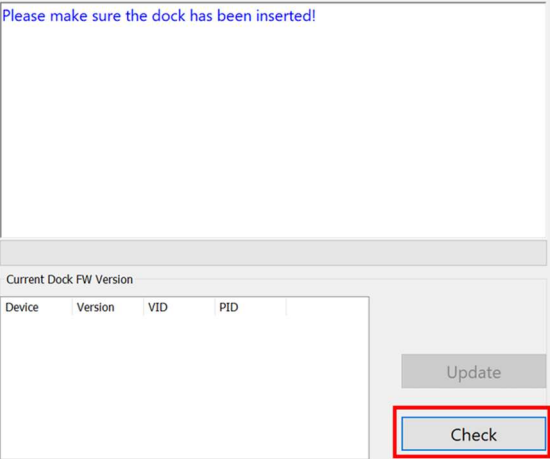
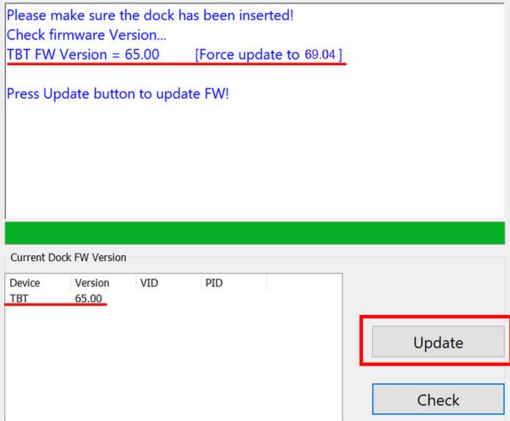


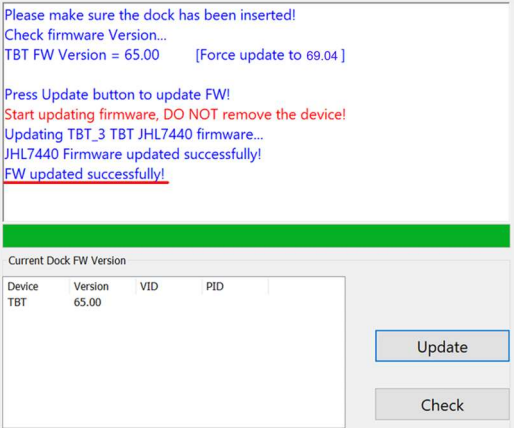
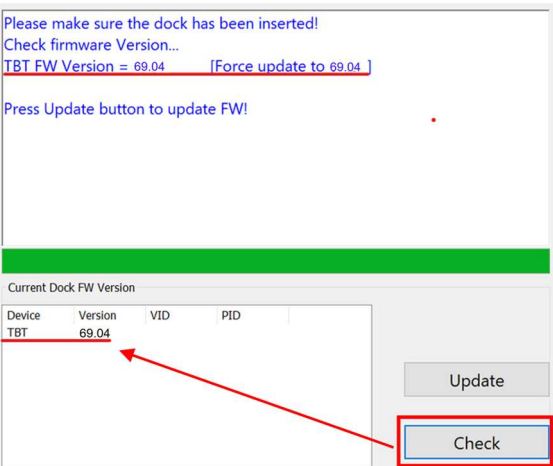
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A. Hardware / OS / Driver Requirement

1. Please always update to the latest Windows version. The minimum Windows 10 support version is 20H2.
2. Your computer must have the latest firmware and drivers installed. This includes BIOS, Thunderbolt Firmware, Power Delivery Firmware and Graphics drivers. Please check with your computer manufacturer's website for more information about this.
3. Most Windows PCs should have Thunderbolt / USB Ports enabled by default. If this is disabled for some reason, most computers allow this to be changed from BIOS Setup.
4. Your Windows must have the latest Windows Thunderbolt DCH Driver & Thunderbolt Control Center installed. Check with your computer manufacturer's website or Intel's website for the latest release.

B. Update instruction

Step	Description	Step	Description
1	Powered the dock, and then connect to the laptop's thunderbolt port via thunderbolt cable.	2	Make sure TBT control center detected the dock. 
3	Unzip update tool and save to the desktop. Then execute "UpdateTools" 	4	Click "Check" button to check the current TBT FW version first. 
5	When check was done, click "Update" button to start update TBT FW. 	6	Please wait for update bar running done. [Note] Please DO NOT remove any device or press any button during the update process.

7	After you see the <FW updated successfully!> message, please re-powered the docking station.  Please make sure the dock has been inserted! Check firmware Version... TBT FW Version = 65.00 [Force update to 69.04] Press Update button to update FW! Start updating firmware, DO NOT remove the device! Updating TBT_3 TBT JHL7440 firmware... JHL7440 Firmware updated successfully! <u>FW updated successfully!</u> <table border="1"> <thead> <tr> <th>Device</th> <th>Version</th> <th>VID</th> <th>PID</th> </tr> </thead> <tbody> <tr> <td>TBT</td> <td>65.00</td> <td></td> <td></td> </tr> </tbody> </table> Update Check	Device	Version	VID	PID	TBT	65.00			8	You can also click “Check” button again, to make sure the current TBT FW updated to Rev. 69.04  Please make sure the dock has been inserted! Check firmware Version... <u>TBT FW Version = 69.04</u> [Force update to 69.04] Press Update button to update FW! <table border="1"> <thead> <tr> <th>Device</th> <th>Version</th> <th>VID</th> <th>PID</th> </tr> </thead> <tbody> <tr> <td>TBT</td> <td>69.04</td> <td></td> <td></td> </tr> </tbody> </table> Update Check	Device	Version	VID	PID	TBT	69.04		
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